

CARING FOR YOUR FOXWOOD FURNITURE CO. UPHOLSTERY

Thank you for choosing Foxwood Furniture Co. for your venue.

Your upholstery is lovingly made in the UK by our highly skilled craftsmen and women. By continuing to give your upholstery a little love on a regular basis, and maintaining your furniture, you can help it to look and feel great for longer.

In the unlikely event that you experience a problem with your upholstery, please contact us at sales@foxwoodfurnitureco.uk.

Fire Retardancy as Standard

UK legislation includes fire and safety regulations for upholstered furniture. This legislation defines the standard to be met by both the filling materials and the covering fabrics. There is a permanent label, usually attached to the underside of the product, to show that it meets these requirements.

General Care Information

Your upholstery is designed to be used in a comfortable and ergonomically correct way. Please ensure you and your guests adhere to the following advice:

1. Avoid sitting on the edges of cushions or on the arms as this may cause premature wear or distortion of the fillings or fabric.
2. Do not allow people or animals to jump on the furniture, as this can cause permanent damage.
3. Ensure sharp-edged objects such as buckles, jewelry and even claws of pets clear of your upholstery as they may tear or scratch the fabric.
4. Furniture should not be exposed to long periods of direct heat which could cause frame distortion. Placing it too close to radiators can increase the risk of scorching damage or discolouration of fabrics.
5. Do not expose upholstery to direct sunlight which can cause fading.
6. Avoid sitting on upholstery with non-colourfast clothes or heavily soiled clothes.
7. Do not leave newspapers on upholstery as dye transfer may cause staining.
8. Be sure to rotate reversible cushions at regular intervals. Vacuum all cushions weekly on a low suction setting to remove any dust particles that may damage the structure of the fabric.
9. Please make sure your upholstery is kept in a well-ventilated room. Do not put your upholstery in moist environments like a bathroom, damp basement or near water. Exposure to humidity will deteriorate your item(s).

Caring for Your Fabric

Our extensive range of sustainable fabrics have been chosen from the finest mills across the world. We recommend that you use a professional dry-cleaning service for both fixed and loose cushion covers where appropriate. Do not apply cleaning detergents to your upholstery under any circumstances. No fabric is 100% colourfast, but fading can be prevented through careful care.

1. Pile fabrics, such as velvets and chenilles, may shade, show pressure marks or flatten. Creases may form in seat and back cushions where fillings flex. These are normal characteristics of pile fabrics, and should not be regarded as a fault.
2. If dust and dirt are allowed to build up, it will accelerate wear and can dull colours. We recommend you carefully vacuum your upholstery, at least once a week to keep it in good condition. Dust removal may be improved by pre-brushing with a soft brush.
3. Never use soap or detergents on fabrics.
4. Do not use water to clean your upholstery as excessive wetting could cause shrinkage.
5. The application of additional stain repellent treatments may affect the feel, colour, and performance of the fabric.
6. It is advisable to have heavily soiled and removeable loose covers cleaned by a Professional Upholstery Cleaning Service.
7. Always refer to the manufacturer's specific fabric cleaning instructions, available upon request.
8. Foxwood Furniture Co. will not accept responsibility for any damage caused through incorrect cleaning.

Understanding Your Cushions

Foam with Feather Wrap

Feather-filled 'wraps' have a foam core with feathers pockets around it to create a soft sit and inviting look. The feather pockets can be applied only to the top, or top, front and underside of your cushion, depending on the design. This is one of the best quality cushion fillings in the industry and requires minimal maintenance.

Foam with Fibre Wrap

These cushions are manufactured using a foam core with a light fibre wrap applied to further improve comfort and appearance. These cushions provide a more tailored look and requires the least amount of maintenance, although cushions still require plumping and turning to even out wear.

Poly Fibre

Only ever used on back cushions or scatters, fibre cushions require regular flipping and rearrangement of the fibres through 'plumping' the cushions. This should take place daily, with their position interchanged regularly to maintain appearance and allow the fillings a chance to recover.

Caring for Your Cushions

All cushions require regular and ongoing maintenance. Regularly 'plump' and change cushions from one side of the piece to the other, or if reversible cushions have been provided, flip them over to distribute wear and avoid excessive soiling.

Some fabrics may naturally 'creep' or 'slide' over time and with use. Following the instructions above will minimise this, although sometimes it is necessary to unzip the cushion and move the fabric back into place.

All scatter cushions should be plumped up on a daily basis. This applies to cushions that are fibre or feather filled. This will help prolong the life of the cushions and keep your upholstery looking great.

Please note seat interiors will soften after initial use, this is a normal characteristic.

Caring for Your Glides, Show Wood, Castors & Metal

Glides

1. The feet/legs of all our seating will be fitted with nylon or felt glides.
2. Please notify us of your floor type at the point of order so the appropriate glide type can be applied;
 - a. Nylon – carpeted floors
 - b. Felt – wooden and hard floors
3. All glides will wear over time and must be checked monthly to ensure they are in good condition, have not developed sharp edges, come loose, or fallen out. Glides may come loose or wear down to the screw/nail and must be replaced to ensure they do not cause damage to your floor.
4. Foxwood Furniture Co. accepts no responsibility for damage to flooring caused by the failure to regularly check and maintain the glides.
5. Replacement glides can be ordered if required.

Show Wood

1. Timber or show wood areas of your furniture should be simply wiped with a soft duster.
2. Occasionally they can be cleaned with a diluted solution of warm water and a small drop of vinegar and then buffed with a soft duster to restore the shine.
3. Drops of water must be quickly wiped away as they can attack the finishes and cause stains.
4. Cleaning agents should never be used as they generally contain solvents or chemical substances which break down the lacquered finishes and cause lasting damage.

Castors

1. Check the condition of your castors and feet regularly, as if damaged or faulty they could dirty or damage wooden floors or carpets.
2. Avoid dragging upholstery fitted with castors across your floor (hard floors and carpet) as this may damage your flooring and/or the castors.
3. Even though castors can help to ease the movement of your item, always move heavy items with at least two people and ensure your route is free from trip hazards or obstructions to avoid injury.

Metal

1. Dust regularly using a soft dry cloth.

2. If more thorough cleaning is required, use mild soap and warm water. Be sure to rinse with clean water and wipe dry, as leaving water or detergent on the surface may cause discolouration or rusting.
3. Do NOT use steel wool, sandpaper, mineral acid, bleach, or chlorine cleaners on metal surfaces.

Caring for Your Sofa Bed

Keep your sofa or chair bed looking great by following the general, fabric and cushion care information above, whilst also adhering to the following advice specifically designed for sofa/chair beds.

Action

1. All bedding, including bottom sheets, must be removed before closing your sofa/chair bed. Keeping any sheets or duvets on the mattress will mean you have to force the action shut which will break the mechanism over time.
2. Do not sit on the edges of the frame as this may cause it to bend and break over time.
3. Do not jump on the action when it is pulled out as this may break the frame, webbing and/or wooden slats.

Foam Mattress

1. Rotate the mattress every three months. Do not turn the mattress as it is single sided.
2. Hoover up any dust and crumbs on a regular basis.
3. DO NOT put the mattress or the cover in the washing machine.
4. Do not get water on the mattress, if you do spill liquids onto the mattress, towel dry and leave the action open until the mattress is completely dry.

Sprung Mattress

1. Rotate and turn the mattress every three months.
2. Hoover up any dust and crumbs on a regular basis.
3. DO NOT put the mattress in the washing machine. The cover is non removeable, so do not attempt to remove it.
4. Do not get water on the mattress, if you do spill liquids onto the mattress, towel dry and leave the action open until the mattress is completely dry.