

## 5-YEAR STRUCTURAL GUARANTEE – CONTRACT

All our upholstery is built to last, and we aim to give you and your customers additional support and confidence with our 5-year structural guarantee. This is an extended guarantee and is only applicable where indicated in the product brochure, on the website or in writing.

### **What is included?**

Our guarantee covers the structural integrity of our frames, springs and webbing. It applies to any damage or issues that are proven to be the result of a manufacturing defect.

### **What is NOT included?**

All foam, cushions, fabric and sofa bed actions are not covered by our 5-year guarantee. This is because these elements can wear at different rates dependent on usage and therefore their longevity is difficult to determine.

Damage or issues arising through normal wear and tear, or when our standard care & maintenance guide has not been followed, are not covered by this guarantee.

### **Terms and Conditions of this Guarantee**

1. This guarantee begins from the date the Goods are delivered to the Buyer.
2. This guarantee is non-transferable.
3. The foam, cushions and sofa bed actions are not covered by this guarantee.
4. This guarantee becomes invalid if our care & maintenance guidelines have not been adhered to.
5. Refer to our Contract Terms & Conditions of Sale (Section 10. Warranty) for a full list of terms and conditions.